



MODULES

# Episodes





**“Interoperability is the future of digital healthcare, which is why it is at the centre of everything we do.”**

### Who are we?

PatientSource is a cloud based EPR solution, designed by clinicians, for clinicians. Our interoperable system plugs seamlessly in to your existing processes and moves paper medical records in to a digital hub, drastically reducing human error and improving patient care.

### What is the module?

The Episodes module in PatientSource provides a central dynamic scheduling and bed-management hub to create and view the episodes, appointments and admissions of a patient journey. An episode is created under a Healthcare specialty and that episode will encompass information recorded during the patient journey.

All clinical activities for a patient during a period of care under that specialty appear within the Episodes module on the patient's timeline. This allows administration and clinical teams to see everything that was provided to a patient in one summary view: referrals, appointments, admissions, case notes, procedures, prescriptions and tests.

Each clinical activity is timestamped allowing important metrics such as Referral-to-Treatment-Time (RTT), Expected Dates of Discharge (EDD) and length of stay to be analysed.

The scheduling engine allows for automatic appointment reminders to be sent to patients via SMS text and email to reduce Did Not Attend (DNA) rates. Attendance is captured and updated in real-time allowing DNAs to be analysed in realtime.

This provides patients with continuity of care as the services provided to them, under the episode within a specific period of time, are recorded centrally.

### Benefits and Key Features

- Schedule patient appointments / admissions / ward attendances
- Schedule clinics / theatre lists / investigation lists
- Manage room resources and ward beds
- By-patient timeline views
- By-clinic calendar views
- Room resource and patient slot collision detection
- Analyse Did Not Attends and Referral To Treatment Times





**PatientSource**  
Patient care safely in one place

**BURRAGE, Jacqueline Rose**  
DOB: 17 Jun 1954 (67 years) Full details  
6 Parkgate, Syresham, Brackley, NN13 5HL  
NHS: 239-495-9223 ✓  
Local: Z998776

**Episodes**  
Hide closed episodes | Admissions | Appointments | Case notes  
Prescriptions | Investigations

**Cardiology** 17:20 Thu 24 Aug 2017 - (ongoing) | Dr Demo User  
Thu 24 Aug 2017 Admission **Cardiology**  
Add Appointment Add Admission

**Rehabilitation Medicine** 13:00 Wed 10 Nov 2021 - (ongoing)  
Wed 10 Nov 2021 13:00 - 14:00 Appointment - Physio Gym  
**Physio Assitant Group (Wed 10 Nov 2021)**  
Add Appointment Add Admission

**Rehabilitation Medicine** 13:00 Mon 15 Nov 2021 - (ongoing) | Captain Phil Ashworth  
Tue 02 Nov 2021 12:30 - 12:45 Appointment **Tuesday class (Tue 02 Nov 2021)**  
Appointment - Physio Gym  
**Physio Assitant Group (Mon 15 Nov 2021)**  
Mon 15 Nov 2021 13:00 - 14:00 Appointment - Physio Gym  
**Physio Assitant Group (Mon 15 Nov 2021)**  
Wed 09 Feb 2022 12:30 - 13:00 Appointment **Tuesday class (Tue 02 Nov 2021)**  
Add Appointment Add Admission

**Dermatology** 12:43 Wed 20 Apr 2022 - (ongoing) | Mr Damian Quinn  
No clinical events  
Add Appointment Add Admission

**Mr Damian Quinn**  
System Administrator at Anytown Hospital NHS FT  
(25 May 2022 08:20)  
Logout | Change Password  
PatientSource 2022.04.2

Anytown Hospital NHS Trust

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**Cardiology** 17:20 Thu 24 Aug 2017 - (ongoing) | Dr Demo User  
Wed 12 Jul 2017 Case note - Administrative **GP Referral - Heart Failure**  
Wed 19 Jul 2017 Case note - Medical **Heart Failure Clinic - SpR**  
Thu 24 Aug 2017 Inpatient prescription **FUROSEMIDE PO**  
Thu 24 Aug 2017 Inpatient prescription **ASPIRIN PO**  
Thu 24 Aug 2017 Inpatient prescription **ATORVASTATIN PO**  
Thu 24 Aug 2017 Inpatient prescription **CO-CODAMOL PO**  
Thu 24 Aug 2017 Inpatient prescription **LERCANDIPINE HYDROCHLORIDE PO**  
Thu 24 Aug 2017 Inpatient prescription **METFORMIN HYDROCHLORIDE PO**  
Thu 24 Aug 2017 Inpatient prescription **TICAGRELOR PO**  
Thu 24 Aug 2017 Admission **Cardiology**  
Thu 24 Aug 2017 Investigation request **ECG**  
Thu 24 Aug 2017 Case note - Medical **Inbound GP Call - SpR Garvey**  
Thu 08 Mar 2018 Inpatient prescription **FUROSEMIDE IV**  
Tue 10 Apr 2018 Investigation request **CRP, TRP2, U/E, FBC**  
Tue 10 Apr 2018 Inpatient prescription **PARACETAMOL PO**  
Fri 21 Feb 2020 Case note - Medical **Endoscopy report**  
Fri 16 Oct 2020 Inpatient prescription **MORPHINE PO**  
Thu 29 Oct 2020 Outpatient prescription (TTO) item **PARACETAMOL 500MG TABLETS QDS PO PRN**

**Rehabilitation Medicine** 13:00 Wed 10 Nov 2021 - (ongoing)  
Wed 10 Nov 2021 13:00 - 14:00 Appointment - Physio Gym  
**Physio Assitant Group (Wed 10 Nov 2021)**  
Add Appointment Add Admission

**Rehabilitation Medicine** 13:00 Mon 15 Nov 2021 - (ongoing) | Captain Phil Ashworth  
Tue 02 Nov 2021 12:30 - 12:45 Appointment **Tuesday class (Tue 02 Nov 2021)**  
Appointment - Physio Gym  
**Physio Assitant Group (Mon 15 Nov 2021)**  
Mon 15 Nov 2021 13:00 - 14:00 Appointment - Physio Gym  
**Assitant Group (Mon 15 Nov 2021)**  
Tue 25 Jan 2022 Investigation request **MRI HEAD**  
Tue 25 Jan 2022 Investigation request **MRI HEAD**  
Tue 08 Feb 2022 Inpatient prescription **PARACETAMOL PO**  
Wed 09 Feb 2022 12:30 - 13:00 Appointment **Tuesday class (Tue 02 Nov 2021)**  
Tue 01 Mar 2022 Investigation request **MRI HEAD**  
Wed 09 Mar 2022 Case note - Medical **None**  
Fri 11 Mar 2022 Outpatient prescription (TTO) item **AMOXICILLIN 500MG CAPSULES QDS PO**  
Wed 16 Mar 2022 Inpatient prescription **MORPHINE Eyes**  
Wed 16 Mar 2022 Case note - Nursing **Signature test**  
Wed 16 Mar 2022 Case note - Medical **None**  
Mon 21 Mar 2022 Case note - Medical **Physician Rounding note**  
Mon 21 Mar 2022 Inpatient prescription **IBUPROFEN PO**  
Mon 21 Mar 2022 Inpatient prescription **PARACETAMOL**

**Dermatology** 12:43 Wed 20 Apr 2022 - (ongoing) | Mr Damian Quinn  
Wed 20 Apr 2022 Case note - Medical **None**  
Fri 22 Apr 2022 Investigation request **MRI HEAD**  
Tue 03 May 2022 Case note - Medical **PHQ-9 Depression (Naufar)**  
Tue 03 May 2022 Case note - Nursing **GAD-7 (Naufar)**  
Thu 12 May 2022 Case note - Medical **PHQ-9 Depression (Naufar)**  
Thu 12 May 2022 Case note - Nursing **GAD-7 (Naufar)**  
Thu 19 May 2022 Case note - Medical **PHQ-9 Depression (Naufar)**  
Thu 19 May 2022 Case note - Nursing **GAD-7 (Naufar)**

**Mr Damian Quinn**  
System Administrator at Anytown Hospital NHS FT  
(25 May 2022 08:20)  
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Anytown Hospital NHS Trust

## Why - Why should you care? Why go with PS?

Save time - An estimated 15% of clinical staff time is wasted looking for and handling paper notes

Save money - over £4,800,000-worth of staff time wasted at an average-sized NHS trust per annum

- **8,640** estimated cases of patients at risk of harm as a result of missing paper notes
- **4,896** repeat appointments required as a result of notes missing at the appointment
- **£528,768** estimated cost of additional appointments required as a result of missing paper notes

Save lives - missing documentation, skipped assessments, prescription errors and mis-calculated scores contribute to the 9% medical error rate for admissions in paper-based hospitals.

## An Agile and Interoperable Solution

Because our solution is modular and cloud based, we provide the flexibility to fit straight in to your clinic or hospital either as a departmental system or a greenfield solution that replaces your paper based processes. Implementation is easy, taking as little as 4 weeks to be up and running from inception. Interoperability is the future of digital healthcare, which is why it is at the centre of everything we do.

## What are the next steps?

If you would like to see our Episodes module working in action, or just want to know more about PatientSource, we would be happy to organise a short demo with one of our product specialists. If you are viewing this document online, you can contact us by clicking **HERE** or alternatively visit our website to contact us and a member of our team will be in touch.

**“Because our solution is modular and cloud based, we provide the flexibility to fit straight in to your clinic or hospital either as a departmental system or a greenfield solution that replaces your paper based processes.”**

