



MODULES

Recalls

“The functionality allows users to add reviews to the patient record and to view due and overdue reviews.”

Who are we?

PatientSource is a cloud based EPR solution, designed by clinicians, for clinicians. Our interoperable system plugs seamlessly in to your existing processes and moves paper medical records in to a digital hub, drastically reducing human error and improving patient care.

What is the module?

The recalls module enables the client to schedule future required care for patients.

The functionality allows users to add reviews to the patient record and to view due and overdue reviews. The module also allows for letters to be sent for those patients who are due a recall and the system can automatically set a recall to complete, when appropriate action has taken place, for example; an appointment has been made or a test has been ordered.

Benefits and Key Features

- Create patient registers from complex searches by age, gender, diagnosis, test result and more
- Schedule future tests, appointments and assessments for patients on each register
- View all recalls for all patients in one page with filtering options for due and over due reviews
- Send letters in bulk for patients due a recall test, appointment or assessment
- Search for patients who have not responded to a recall and send them a further letter or remove them from a register
- Automatic marking "done" of recalls when an appointment has been attended or a test result has been announced
- Example usage: diabetic annual reviews, patients due smear test



Patient Source
Patient care safely in one place

DAY, Doris
DOB: 03 Apr 1932 (90 years) Full details
18 Munford Drive, Swanscombe, DA10 0BY
Local: A10001

Acute Medicine
11:18 Tue 20 Oct 2020 - (ongoing)

Alerts Change Patient Collapse

Recalls Search Due Overdue Actioned Complete Obsolete All patient recalls Add recall

-- Last letter sent --

Due date	Type	Notes	Letters	Status
Fri 11 Mar 2022	Investigation - undertake a test HbA1c			Overdue 11 Mar 18:00
Fri 28 Oct 2022	Appointment - attend an appointment Not specified	Diabetes Check		To arrange 08:58

Diary
Mr Damian Quinn

Patient Source
Patient care safely in one place

Select A Patient
Diary
Clinics
Recalls
Procedures
Patient Groups
Group sessions
Referrals
Ward board
Drugs Round

Recalls Search Due Overdue Actioned Complete Obsolete Generate letters Bulk add via reports

-- Last letter sent --

Patient	Due date	Type	Notes	Letters	Status
Mr Mikes TEST (M) Local: 1000001 18-Feb-1965	Wed 3 mar 2021	Investigation - undertake a test Drugs of Abuse Profile - Random Urine Sample/No Chain of Custody Plus Alcohol			Overdue 03 Mar 2021, 18:00
Mr Macaulay CULKIN (M) Local: 44566 26-Aug-1980	Thu 1 jul 2021	Appointment - attend an appointment Dr Michael Brooks, Blue (Psychiatry), SALT	SALT programme		Overdue 01 Jul 2021, 18:00
Mr Mikes TEST (M) Local: 1000001 18-Feb-1965	Wed 21 jul 2021	Appointment - attend an appointment Not specified			Overdue 21 Jul 2021, 18:00
Mrs Doris DAY (F) Local: A10001 03-Apr-1932	Fri 11 mar 2022	Investigation - undertake a test HbA1c			Overdue 11 Mar 18:00
Mr Macaulay CULKIN (M) Local: 44566 26-Aug-1980	Fri 8 apr 2022	Appointment - attend an appointment Not specified			To arrange 08 Apr 2021, 14:41
Mr Macaulay CULKIN (M) Local: 44566 26-Aug-1980	Sat 9 apr 2022	Appointment - attend an appointment SALT	MHR		Overdue 09 Apr 18:00
Mr Farhan ALI (M) NHS: 450-557-7104 X Local: 12345 02-Dec-1985	Mon 11 apr 2022	Appointment - attend an appointment Not specified	Annual Check		To arrange 13:37
Mr Robyn GUNN (M) Local: PAT9999999 03-Apr-1999	Sun 29 may 2022	Appointment - attend an appointment Not specified	Follow up after DSU		To arrange 13 May 2021, 13:09
Josie SMITH (F) NHS: 000-000-0000 X Local: 0 19-Oct-2005	Tue 16 aug 2022	Investigation - undertake a test Not specified	Lithium test		To arrange 01 Mar 13:13
Mr Pat FRANCIS (U) Local: 99669112126 02-Sep-1945	Mon 26 sep 2022	Appointment - attend an appointment Not specified	Asthma		To arrange 13:36

Diary
Mr Damian Quinn
System Administrator at Anytown

Why – Why should you care? Why go with PS?

Save time - An estimated 15% of clinical staff time is wasted looking for and handling paper notes

Save money - over £4,800,000-worth of staff time wasted at an average-sized NHS trust per annum

- **8,640** estimated cases of patients at risk of harm as a result of missing paper notes
- **4,896** repeat appointments required as a result of notes missing at the appointment
- **£528,768** estimated cost of additional appointments required as a result of missing paper notes

Save lives - missing documentation, skipped assessments, prescription errors and mis-calculated scores contribute to the 9% medical error rate for admissions in paper-based hospitals.

An Agile and Interoperable Solution

Because our solution is modular and cloud based, we provide the flexibility to fit straight in to your clinic or hospital either as a departmental system or a greenfield solution that replaces your paper based processes. Implementation is easy, taking as little as 4 weeks to be up and running from inception. Interoperability is the future of digital healthcare, which is why it is at the centre of everything we do.

What are the next steps?

If you would like to see our Recalls module working in action, or just want to know more about PatientSource, we would be happy to organise a short demo with one of our product specialists. If you are viewing this document online, you can contact us by clicking **HERE** or alternatively visit our website to contact us and a member of our team will be in touch.

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